



**APPLICATION FOR AMENDMENT OR CANCELLATION TO E-BANKING SERVICES
(FOR INDIVIDUALS ONLY)**

PLEASE COMPLETE ONLY THE PART(S) FOR WHICH AN AMENDMENT IS REQUIRED

PERSONAL DETAILS OF APPLICANT (cdb E-Banking User)

| | | | |
|--|--|----------------|--|
| Full Name | | | |
| Identity Card / Passport Number | | User ID | |

1. Removal of Connected CIF: *please complete CIF number and name and indicate whether it should be removed.*

| CIF Number | CIF Name | Remove |
|------------|----------|--------------------------|
| | | <input type="checkbox"/> |
| | | <input type="checkbox"/> |

2. Changes to connected Accounts: *please complete account number and name and indicate whether it should be added or removed*

| Account Number | Account Name | Add* | Remove |
|----------------|--------------|--------------------------|--------------------------|
| | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | <input type="checkbox"/> | <input type="checkbox"/> |

*applies only to **own account** of the applicant

3. Access Rights: *please indicate the required access rights, for all of your accounts*

- Cancellation of Access - **Applicant's access as e-Banking user will be terminated**
- Change of access from All Services/Full Access to Inquiries (View Only)
- Change of access from Inquiries (View Only) to All Services/Full Access - **Note: E-Banking users who have not obtained a security device, must also complete item 4 below**

4. Security Device

In case that your "Access Levels/Services Provided" as User, or as authorized User relates to "**All Services/Full Access**" on all or specific connected accounts, then **you will need to obtain a Security Device** (Device Producing One Time Passwords).

- There are 2 types of 'Devices Producing One Time Passwords' which can be used to effect Fund Transfers, External Payments and other services for the connected accounts via cdb e-Banking.

Type SD1 – Soft/Mobile Token: Client's own eligible mobile is used where a specific application will need to be installed thereon for producing One Time Passwords (OTPs).

Type SD2 – Hard Token: This is a Security Device which is provided by the Bank, as a Hard Token, to the customer that produces OTPs and will be charged with the prevailing charge at the time.

- If the User or authorized User is not to obtain a Hard Token (SD2), the he/she will be given a 'One-Time Activation PIN' (log in OTP or Mobile OTP), which will be used during their first 'log in' to activate their cdb e-Banking access.

Please complete the below table for security device preference:

SECURITY DEVICE PREFERENCE

| | |
|--|---|
| Please select which security device you prefer. - see Note 1 | <input type="checkbox"/> Soft/Mobile Token (SD1) <input type="checkbox"/> Hard Token (SD2) |
|--|---|

FOR INTERNAL USE:

| | |
|---|---|
| Log in OTP (for 'no device' or for 'mobile token') or S/N of 'Hard Token' | Ref or S/n Issuing branch |
|---|---|

DELIVERY OF 'SECURITY DEVICE' OR 'ONE TIME ACTIVATION PIN'

| | |
|---|--|
| Collection <u>from the Branch</u> or Bank's Unit where this application is submitted? | <input type="checkbox"/> YES / <input type="checkbox"/> NO |
| If you answered No, then please specify <u>different secure arrangements</u> for the collection | |

Note 1: By selecting 'Hard Token/s' (SD 2) as the preferred Security Device/s, you authorize the Bank to debit any of your accounts, maintained with the Bank, with the relevant charge for the Hard Token/s.

Disposal of Security Devices: A security device is considered an Electrical/Electronic equipment and should not be disposed of as normal household waste. The Bank has developed a process for the collection and handling of the security devices that it provides to customers (Type SD 2). For more information, please visit our website at www.cdb.com.cy

4. Change of User's daily limit: *please state the amount*

| | |
|---------------------|--|
| Requested Limit (€) | |
|---------------------|--|

Please make the above amendments regarding my subscription to the e-banking Service of the Cyprus Development Bank Public Company Ltd.

| | | | |
|-----------------------|--|------|--|
| Applicant's Name | | | |
| Applicant's Signature | | Date | |

FOR INTERNAL USE

| | | | |
|--------------------------------|--|--|--|
| Date of receipt of application | | Approved by <i>(stamp & signature)</i> | |
| CIF(s) | | Processed by <i>(stamp & signature)</i> | |
| Signature(s) verified by | | Checked By <i>(stamp & signature)</i> | |
| | | Date | |