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| **Appeal / Complaint Form****to cdbbank's** **Appeals Committee** |

For questions about the Appeal / Complaint Form do not hesitate to contact us at: Chairman of the Appeals Committee, Arch. Makariou III 50, P.C. 21415, 1508 Nicosia, tel: 22-846500, fax: 22-846604, email: comres@cdb. com. cy

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| **1. DETAILS OF THE PERSON SUBMITTING THE APPEAL** |
| Surname: |  |
| Name: |  |
| Address: |  |
|  Street: |  |
|  Postal Code: |  |
|  Town: |  |
| Tel: |  |
| Fax: |  |
| Email: |  |

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| **2. COMPANY INFORMATION** |
| Name: |  |
| Address |  |
|  Street: |  |
|  Postal Code: |  |
|  Town: |  |
| Tel: |  |
| Fax: |  |
| Email: |  |
| Contact Person: |  |

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| **3. DESCRIPTION OF APPEAL/COMPLAINT** |
| (please continue on next page, if needed) |
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| **4. ATTACHED DOCUMENTS** |
| (Please name separately every form related to your appeal/complaint and attach them to the appeal form) |
| 1 |  |
| 2 |  |
| 3 |  |
| 4 |  |

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| **5. DECLARATION / AUTHORIZATION** |
| * I submit to the Appeals Committee of cdbbank the above appeal / complaint and agree to handle it within the framework of its responsibilities and in accordance with the terms described in the form 'Appeals Process' of cdbbank of which I became aware as well as in accordance with the Code of Conduct of the Central Bank of Cyprus for the Handling of Borrowers in Financial Difficulties.
* I declare responsibly that all the information I declare is correct.
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| **6. INSTRUCTIONS FOR COMPLETING THE FORM** |
| * In paragraph 3 of the form, state in detail the background to the case as well as all the elements that you consider necessary for the examination of your appeal/complaint.
* Please attach all necessary information/documentation to your appeal.
* Sign and submit the form in the way you wish (the various ways of delivering the form are indicated in paragraph 5 of the Appeals Process.
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| **7. Meeting with the Appeals Committee (the 'Committee')**The Committee has the right to invite you to a face-to-face meeting and the obligation to meet with you upon request. |

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| **8. DECLARATION ON THE PROCESSING OF PERSONAL DATA** |
| I confirm that I have been informed by the Bank of its obligations regarding my personal data, which include the data given and/or possibly given to the Bank and/or secured by it, either by me or by others, in the context of this appeal/complaint. I have taken as much further information and explanation as I deem necessary. I confirm that I freely consent, explicitly, specifically and with full knowledge to the lawful processing of such data (including sensitive data) by the Bank. |

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| Date: |  | Signature: |  |