cdbbank

Thank you for choosing cdbbank's eBanking services.

Please find attached instructions to assist you during your first login to the service.

**INSTRUCTIONS FOR YOUR CONNECTION TO
cdbbank eBanking**

INSTRUCTIONS FOR YOUR FIRST LOGIN TO eBANKING

Please ensure that your Relationship Officer has provided you with the security system of your choice (either Hard Token or Activation PIN), as specified on the application form for eBanking services.

Hard Token **Soft Token (Activation PIN)**

In order to be able to log in to cdbbank's eBanking system for the first time, please follow the steps as described below.

Step 1: Visit the Bank's website www.cdb.com.cy and log in by clicking the eBanking tab, located at the upper right-hand corner of the screen.

Step 2: Following this, enter your credentials (User ID received as e-mail at the e-mail address and Password received as sms on the mobile phone number which you have provided the Bank with on the application form) and click the "Login" button to proceed.
As the Password is case sensitive, you are kindly requested to enter the digits exactly as they appear.

Step 3: When asked to input your Activation PIN/Hard Token PIN,

If you have been provided with an Activation PIN, cut open the small envelope and enter the code characters. As the PIN is case sensitive, you are kindly requested to enter the digits exactly as they appear and press **Submit**

If you have been provided with a Hard Token, please press the button on the device and enter the first number generated and press **Submit**

Step 4: You will be redirected to the "Forced Change Password" screen in order to change your password. In the **"Current Password"** field, enter the Password that was sent to you via SMS. In the **"New Password"** field, enter a Password of your choice and re-enter to confirm it. The new Password should satisfy the criteria specified by the Bank as shown on your screen.
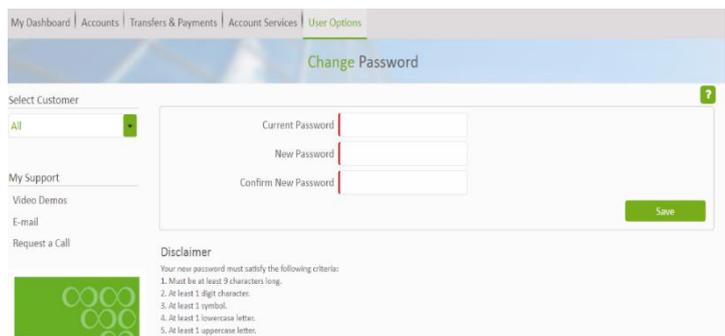
Step 5: Select and provide an answer to three security questions.
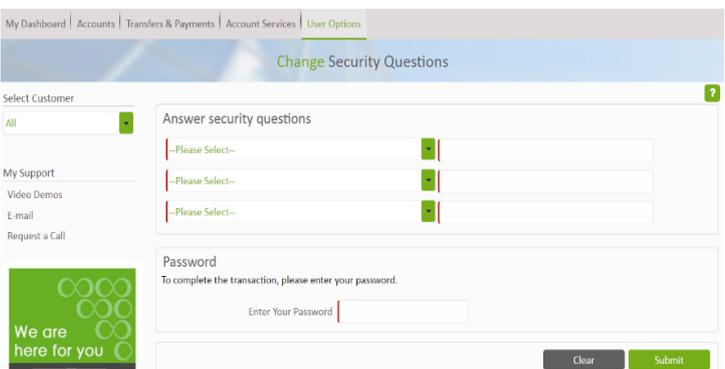
INSTRUCTIONS FOR REGISTERING YOUR MOBILE DEVICE

If you have chosen to use your mobile device to generate a One-Time-Password (OTP) to confirm instructions, you need to follow the steps described below prior to submitting your first transaction. This process should be performed after you have completed your first login to the Bank's eBanking system.

Step 1: Search and download the "cdbbank Mobile Token" application from the App Store (for i-phone) or Google Play Store (for Android). Note: the above stores are case sensitive, therefore, please search for the application as instructed.
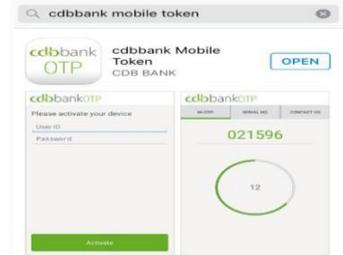
Step 2: Download the application and enter your "User ID" and "Password"

Step 3: Log in to eBanking on your PC and select "M-OTP Activation" under "User Options".

Step 4: Enter the Serial Number, (a static number found in the second tab of your mobile application representing the device to be connected to your eBanking access) and M-OTP code (a 6-digit code generated every minute from the application to be used to confirm instructions where applicable. M-OTP Codes are found on the first tab as shown.
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Step 5: Answer the security questions repeating the answers given at first login to eBanking.
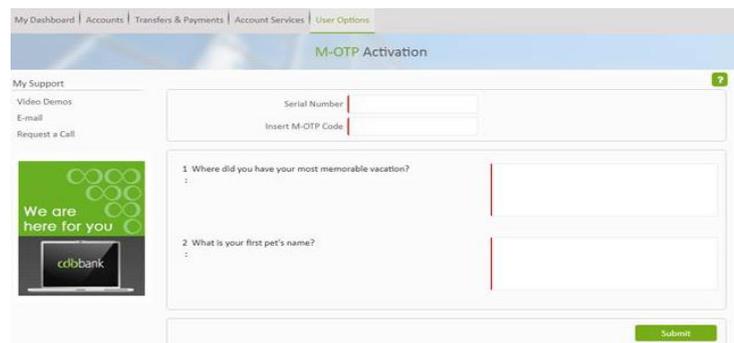
Note: Please note that if in future you change the mobile device through which you wish to generate M-OTP's to confirm instructions, you should repeat the above steps and enter the new mobile device Serial Number.